

1. Structure of Siege Scenics Terms and conditions:

1.1 The following terms constitute a legally binding document ("the Agreement"), which sets out the rights and obligations of you as a purchaser ("you" or "yourself"), and those of Siege Scenics Limited ("Siege Scenics", "we" or "us"), in relation to the services and products offered by us through this site or any of the other sites owned by us. By purchasing products from the Siege Scenics website or at trade shows you agree to the following terms and conditions, and with each repeat order you re-affirm the agreement to our terms and conditions every time you purchase from us.

1.2 You agree to the following terms and conditions:

1.3 You must provide true, accurate, current and complete information about yourself as prompted by our website checkout data entry form (such information being the "Checkout Order Data").

1.4 You must maintain and promptly update the Checkout Order Data to keep it true, accurate, current and complete. If you provide any information that is false, inaccurate, not up to date or incomplete, or if Siege Scenics has reasonable grounds to suspect that any data is false, inaccurate, not current or incomplete, Siege Scenics has the right to pause or permanently deactivate your account, cease supply and refuse you any and all current or future use of the Siege Scenics website (or any other associated websites or platforms).

Locations of performance and applicable laws

1.5 Unless otherwise specified, the materials on this site are directed solely at those who access this site from mainland United Kingdom. Siege Scenics makes no representation that any product referred to or shown on this website is appropriate for use, or available, in other locations. Anyone who chooses to access this website from other locations are totally responsible for compliance with all local laws if and to the extent local laws are applicable. English law shall govern this Agreement. Both parties, you and we each will submit to the exclusive jurisdiction of the English courts in relation to any disputes arising out of this Agreement.

2. Website Content, Images and Information:

2.1 All images and photos on this website are for illustrative purposes only and actual products may have the potential to vary slightly from those shown. Images of components and materials are supplied to us by our manufacturers or distributors and should be used as guidance only, as manufacturers may make slight alterations to their materials or products (in the process of continual development), which we may not be aware of. Occasionally, products may be pictured with other items, miniatures and accessories, none of these are not supplied with the main product but may be available to purchase separately on our website.

2.2 Siege Scenics will not be liable to any person for any loss or damage, which may arise from the use of any of the information contained in any of the products or product materials on this site.

2.3 Certain links in this site will lead to third party sites which are not under the control of Siege Scenics. When you click on and go to any of these links you will leave the Siege Scenics site. Siege Scenics has no control over these third-party websites and will accept no responsibility or liability for the content, images or information, on any site, which is not under the control of Siege Scenics.

3. Limitation of Liability:

3.1 Nothing in this Agreement shall affect the statutory rights of any customer or exclude or restrict any liability for death or personal injury arising from the negligence or fraud of Siege Scenics.

3.2 Subject to clause 3.1, you agree that Siege Scenics shall not be liable either in contract, tort, negligence, statutory duty or otherwise, for any direct loss or damage (including loss or damage

which is reasonably foreseeable or occurs naturally in the course of things) resulting from any acts, omissions, failures or delays occurring on or in relation to those parts of the Internet not under Siege Scenics direct control including, without limitation, damage for loss of business, loss of sales, non-payment of sums due, loss of profits, business interruption, loss of reputation, loss of business information, or any other pecuniary loss (even where Siege Scenics has been advised of the possibility of such loss or damage).

3.3 The only liabilities that Siege Scenics can and will exclude are from those arising from the following.

3.3a In any case where losses were not foreseeable to both parties when the contract was formed.

3.3b Where losses were not caused by any breach on the part of Siege Scenics.

3.3c For any business losses, and/or losses to non-consumers.

4. Copyright:

4.1 All product names, images, designs, text, graphics and the selection and arrangement on this website are the copyright of Siege Scenics or its content pro. As a visitor to the Siege Scenics website you are licensed to copy electronically or to print portions of this site for your own personal, non-commercial use. Any other use of materials on this site without Siege Scenics prior written consent is strictly prohibited.

5. Placing an order:

5.1 A notice will be displayed on your web browser before you submit an order with Siege Scenics ("the Pre-contract Notice"). The Pre-contract Notice contains important information such as a description, price (including export taxes) and delivery charges of the good or services ordered. Siege Scenics suggests that you print off a hard copy of the notice or save a copy to your hard drive for your own records.

5.2 We accept Visa, Mastercard, Switch, Maestro, Visa Electron, Solo (Solo and Electron users may have to provide proof of age) and PayPal.

5.3 Goods supplied to you by Siege Scenics will correspond with their prices and description (subject to E & OE). If at any time this is not the case Siege Scenics will give you the right to reject the goods within a reasonable time period for a full refund.

5.4 In the unlikely event that an incorrect price is shown on our website. Siege Scenics reserves the right to abstain from fulfilling the order at that price. You will of course be notified, and at which point you will be informed of the correct price and given the choice to proceed with the order.

6.1 Right to cancel:

6.1 You have the right to cancel any order within 7 working days without giving any reason. The 7 working days will start the day after receipt of the goods. Order cancellations, refunds or offers of exchange will not be issued for any orders outside of the 7-day cooling off period.

6.2 The cancellation notice should be sent by e-mail to Siege Scenics via our contact form and must state your name, a description of the goods or services concerned and the contract number of the cancelled contract. We will confirm cancellation by return email.

6.3 Where Siege Scenics have supplied goods to you, you must take reasonable care of the goods in your possession pending their return to Siege Scenics. Siege Scenics will only accept the returned goods in their original packaging and which do not exhibit signs of wear or tear. Any use of the

delivered goods beyond that necessary to inspect the goods on delivery will invalidate your right to cancel the contract.

6.4 Where Siege Scenics have supplied goods to you, these goods must be returned to Siege Scenics, **INSERT ADDRESS**. The cost of returning goods is non-refundable, and where Siege Scenics collects goods the direct cost of such will be deducted from the refund.

6.5 Once notice of your cancellation has been received, and we are in possession of the returned goods, Siege Scenics will make a refund of the order total value to your debit or credit card used to purchase the goods. This will be done within 30 days of the date of cancellation.

6.6 All monies will be refunded within 30 days of cancellation date.

6.7 To download the returns form please visit the following link -

7. Delivery:

7.1 Orders received by 12.00pm are normally dispatched the same day for delivery. If Siege Scenics cannot make delivery within the time scale stated you will be notified immediately by phone or email to arrange another time for delivery, or, if you would prefer, to cancel your order. Small out of stock items may be placed on back order and will be dispatched as soon as items become available again from stock. For a complete explanation of delivery charges please see the POSTAGE, DELIVERY & RETURNS page.

7.2 When delivery is made – shortages/damages must be notified within 7 days of receipt of goods. After this time it will be assumed that you have received all items (except those noted as being 'to follow' or 'on back order') in good order.

Complaints handling procedure:

In the event that you have any complaints as to our service or any of the goods and services supplied to you from our site, please contact us by either:

E-mail: Please use our website Contact Form

Write to: Siege Scenics Limited

INSERT ADDRESS:

All and any complaints are taken seriously and will be investigated as soon as they are brought to our notice. We endeavour to rectify any problems as soon as possible and will always keep customers informed as to progress.

8. Software:

8.1 Intellectual property rights in any software or any other copyrighted materials ("Software") and supporting documentation supplied by us to you remain our property or that of our licensors.

8.2 Without our written consent and without affecting any applicable statutory rights under the Copyright (Computer Program) Regulations 1992 (as amended, supplemented or replaced from time to time) you shall not and shall not permit any other person to:

8.2a Disassemble, reverse engineer, decompile or in any other way interfere with the Software;

8.2b Copy or modify the Software; or

8.2c Create any new Software partly or wholly based on the Software.

8.3 Subject to the terms of this Agreement, you are licensed to use the Software and associated documentation non-exclusively, but only for the purposes identified on the site in relation to the Software.

8.4 You must not transfer, assign or sub-license your right to use the Software or attempt to do so. Matters Beyond our Reasonable Control:

Siege Scenics will not be held liable for any breach of this Agreement caused by circumstances out of its control including, but not limited to, Acts of God, fire, lightening, flood, or extremely severe weather, explosion, war, disorder, flood, industrial disputes (whether or not involving our employees), acts or omissions of Internet services providers or acts of local or central Government or other competent authorities.

Language:

In the event of conflict or inconsistency between the terms of the English language version of this Agreement and any translation provided by us, the English language version shall prevail.

Site Security:

The Siege Scenics checkout is held on a secure server using a verified SSL (secure socket layer) system for transferring data. When you checkout, click on the small padlock symbol at the bottom of your browser's screen and you will be taken to this site's security certificate. If you have any concerns regarding the security of this site please e-mail us via our contact form